



# LONDON TRAMPOLINE ACADEMY/LONDON DMT

## Privacy Policy



This privacy notice lets you know what happens to any personal data that you give to us, or any that we may collect from or about you.

We may change this privacy notice from time to time by updating this page to reflect changes in the law and/or our privacy practices. We encourage you to check this privacy notice for changes whenever you visit our website [www.londontrampoline.com](http://www.londontrampoline.com)

If you have any queries please email [info@londontrampoline.com](mailto:info@londontrampoline.com)

London Trampoline Academy/London DMT is the data controller and is committed to complying with our legal responsibilities under data protection law. We take your privacy seriously and will ensure your personal information is kept secure.

When we collect, use, share, retain or do anything else with your personal information (known collectively as 'processing') we are regulated under the General Data Protection Regulation (GDPR) and are responsible as 'controller' of your information.

We're unable to provide you with our services if you do not provide certain information to us. In cases where providing some personal information is optional, we'll make this clear.

This notice applies to you if you are:

- An existing or prospective member of our club
- A person with parental responsibility for a member
- An existing or prospective club volunteer or official;

It is important that you read this carefully as it contains key information about how we use your personal data and your associated rights.

### **About us**

London Trampoline Academy/London DMT is a 'not for profit' membership organisation. Our members are gymnasts or the parents (if the gymnast is a child). We provide the opportunity for our members and non-members to participate in our activities, which include recreational classes, training, camps, competitions, squads and other similar gymnastics activities.

We register with British Gymnastics who governs the sport, provides insurance for clubs and individual members and offers competitions and events. It is a condition of British Gymnastics club registration that all our club members also register as individual members of British Gymnastics. We also affiliate to London Gymnastics (LG) and London Trampolining (LT) who run competitions and events in which we may participate.

### **Information we collect about you**

The categories of personal information we process includes but is not limited to:

- Gymnast First Name
- Gymnast Date of Birth
- Gymnast gender
- Whether you have British Gymnastics Membership
- Any relevant medical conditions and/or disabilities and additional related information
- Parent/Guardian Contact Name
- Emergency Contact Details
- Email address
- We ask you to approve that you know that you require British Gymnastics Membership
- We ask you to approve administering first aid treatment if required
- We ask for permission to take photographs or videos



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- We ask you to opt in to be on our database and receive emails from us
- Other relevant individual needs for example, information about learning, religious or other support needs.
- British Gymnastics collects the above information on our behalf when you join or renew your British Gymnastics membership
- Any individual risk assessments (gymnasts and others if applicable)
- Details of any reasonable adjustments or steps taken to support your individual needs
- British Gymnastics membership details\* (which are confirmed by British Gymnastics when you join or renew)
- Gymnast attendance
- Any communications from, to or relating to you
- Details relating to standards of conduct
- Any accident or incident reports including details of injuries
- Bank details (If you are making regular payments to us or we are making payments to you e.g. for volunteer expenses)
- Experience, qualifications, training and confirmation that you have completed a criminal record check (prospective or existing volunteers).

The information above is essential for us to provide your membership. It is your choice whether you provide all the information we have requested but not providing information may affect our ability to meet you or your child's needs and to protect their well-being.

If you are a competitive gymnast, we record other information about you to support your training and participation in competition such as:

- Training and technical information
- Lifestyle information
- Nationality (if you are competing at international level)

If you attend an event or trip with the club, we will also collect the following information where relevant:

- Dietary requirements and any other relevant information that we need to know to ensure your needs are met
- Passport information if the trip is abroad.

### **What is the source of your personal information?**

We collect personal information via our class booking website Class4kids. Please see the link for more information about Class4kids privacy policy: <https://clubs.classforkids.co.uk/legal#privacy-policy>

### **Approval that you know that you require British Gymnastics Membership**

- Approval to administer first aid treatment if required
- Approval for permission to take photographs or videos
- We ask you to opt in to be on our database and receive emails from us



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The following information must be updated yourself by logging into your BG account, by the account holder (the parent or carer)

- Medical conditions
- Emergency Contact Details

Please note that this information is important and needs to be up to date, we ask members every term to ensure this information is correct.

### **Our purposes for processing information about you**

We use the information we hold about you for a variety of purposes, which are outlined below. Data protection law requires us to tell you what our legal reason is for each purpose.

When you sign up with us to be a member, join our holiday club or join our waiting list, you are signing up to use our services. To use our services, we need to contact you. We therefore ask you to opt in to receive emails. We only email information directly related only to the club.

By entering information online, you are giving us permission to view this personal data as listed below.

### **Waiting list members**

We ask you to create an online account

The only details we require to contact you will be

- Gymnast First name
- Surname - Gymnast DOB
- We ask you to tick a box in your online registration form opt in to be on our database and receive emails from us

We will only email you regarding a space at London Trampoline Academy/London DMT or to invite you to holiday club.

### **Contractual purposes**

When you ask us to provide you a service, such as club membership, gymnastics classes, competitions, trips or other activities, or you buy a product from us, we usually need to use information about you to provide this product or service, for example:

- To contact you to confirm arrangements
- To notify you about changes to terms and conditions
- To tell you when it is time to renew membership or re-register for activities
- To process payments or send you receipts required.
- To provide you with the services to which you have subscribed.

We do so because it is necessary for the performance of a contract.



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### Legal obligations

We have a duty of care to ensure it is safe for you or your child to take part in gymnastics activity and to keep you/them safe while participating. Some individuals may be at risk of harm from participating in gymnastics activity because of a pre-existing condition. It is vital that you let us know if there is any reason why taking part in gymnastic activity may be unsafe prior to participation. With your agreement, we will review any information you provide and undertake risk assessments in consultation with yourself and any appropriate trained professionals e.g. medical consultants.

When we ask participants to provide relevant health information such as details of medical conditions, medication needs, allergies or injuries, this is because we have a legal obligation.

If you are selected for a role at the club, we will usually obtain a reference from any appropriate organisation or individual you have nominated.

When you tell us about any special needs such as disabilities or other support information we may use relevant information to comply with our legal obligations under the Equality Act 2010. We will review any information you have provided to help us identify any actions we can take to support inclusion. We may need to ask you for more information to help us to best meet your or your child's needs. We will keep a record of any steps we take to support inclusion.

If you are wishing to volunteer or work for us, we may need to ask you to complete a criminal record check as we have a legal obligation to do so. We jointly control the checking process with British Gymnastics who is responsible for the assessment of any content on the check and will only share information with us where it is appropriate. For example, if you are considered by British Gymnastics to be unsuitable to take on the role, we may share relevant and proportionate information about criminal offences where it is deemed that while you are not considered unsuitable to take on the role, if it is considered necessary for safeguarding purposes.

When we retain information about you, even after you are no longer taking part in gymnastics activity, this is often because we are required to do so by law such as records we are required to keep for business and accounting purposes. Sometimes we are also legally obliged to share information about you with third parties. More information is provided below.

### Legitimate interests

We rely on legitimate interests for the following purposes:

- Responding to communications, concerns or complaints and seeking feedback from you about our services.

We will use the information you provide to respond to any comments or questions you raise and where appropriate to undertake investigations into any complaints or concerns. On occasion, we may contact you to seek your views on the services we provide.



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### **Holding emergency contact information**

When you join the club, we collect contact details. We also ask you to provide an emergency contact which we will only use in exceptional circumstances if we are unable to contact your primary contact e.g. a parent.

### **Maintaining attendance registers, achievement records and waiting lists**

For health and safety purposes and club records, we need to maintain a register of those in attendance at training or other club activities.

If there are no places in the club, we can place you on our waiting list and will contact you using the details you provide to inform you when a place is available.

- Entering you into a competition and providing results

If you wish to take part in a club competition, your information (usually your name, date of birth and gender and BG membership number) will be used to enter you into the appropriate category and your score will be recorded. Results of competitions are normally published on our website.

If you wish to enter a competition organised by another gymnastics body, including British Gymnastics, LG and LT we will provide your information to the organiser to enable you to take part in the competition or event that they are organising.

- Collecting additional information to support a participant attending a club trip

Occasionally we organise residential events or trips. If you or your child registers for one of these events, we will need to collect additional information, that may vary dependent on the specific activities and whether they involve meals and travel. Additional information we require may include passport information and any other relevant information necessary to provide support whilst away from home.

### **Monitoring performance and undertaking fitness assessments**

If you or your child are/is a competitive/elite/squad gymnast, we will need to collect additional information about you/them. We track and monitor gymnast's performance in training, trials and competition and undertake regular fitness assessments. We may require additional information about lifestyle and education if you or your child are/is training at an elite level and requires time out of school or lifestyle.

To monitor that you have completed any required safeguarding training and criminal record checks

If you undertake a role where a criminal record check and safeguarding training are required, we will receive confirmation from British Gymnastics if your check is approved and that you have completed the required safeguarding training.

### **Filming for coaching purposes**

On occasion, we may film gymnasts e.g. during a gymnastics session for coaching purposes. Videos taken at training sessions for individual coaching purposes will not be used for any other purpose without prior consent.



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### **Photography and filming (at large club events) to promote the club**

We may take photos at club events to promote the club on our website, club social media account and in communications. At our club events such as our annual club competitions, awards night and displays we may film the event to create a DVD. We publish images on our website, social media account and in our communications. Any images of children will be published in line with our safeguarding policy.

### **Running and monitoring our club website and social media**

We do not use any tracking or analytics on our website. Your IP address will be logged by our webserver, but we would not be able to identify you from this information alone.

We have carried out a legitimate interest assessment (LIA) to ensure that the above processing is necessary and is carried out in a way that ensures a balance between the club's interests and your individual interests, rights and freedoms with appropriate safeguards, especially to protect the interest of data subjects who are children. We can provide details of these assessments on request.

You have a right to object to the use of your information for any purposes we undertake based on legitimate interests. Further information is provided in the section below on individual rights.

### **Consent**

We rely on consent in the following circumstances:

- To use your email or telephone numbers for marketing purposes
- To take photographs and video at a small club event or training for publication.

With your consent, we may also take photos during training or at club events to promote the club on our website, club social media account and in communications. All film and photos of children will be published in line with our safeguarding policy.

When you have given us your consent for your personal information to be used for a particular purpose, you have the right to withdraw this consent at any time, which you may do by contacting us using the contact details below. If you provided (any) consent(s) for a specific purpose as part of the information you provided on our behalf through the British Gymnastics membership platform, this (these) consents can be withdrawn at any time by logging into your British Gymnastics account. Your withdrawal of consent will not affect any use of the data that was made before you withdrew your consent.





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### **Special categories of personal data**

Special categories of personal data are a category of information that is more sensitive and requires greater protection. Some of the information we process falls into this category (e.g. health/medical data or any information you provide to us about a disability or your religion, race or gender identity). It is unlawful for organisations to process this type of information unless an additional legal condition applies. We will only process this type of information if one of the following applies:

- You have given your explicit consent or have made this information public
- We are required to do so to establish, exercise or defend a legal claim
- We are required to do so to comply with employment or social security or social protection law
- Legitimate activities of a 'not for profit' organisation
- There is a substantial public interest in doing so or It is in your vital interests and you are unable to provide consent e.g. if you are unconscious or do not have sufficient mental capacity.

### **Marketing**

With your consent, we will send you our newsletter and other information about our activities, services and products that we think might be of interest to you based on your age, interests and experience. We will send you this information by email (subject to your communication preferences).

You can ask us to stop sending you this information at any point by responding to the relevant communication with the word 'STOP' or by following the instructions in the relevant communication. It may take up to [21 days] for this to take place.

### **Why we share information about you**

We will not share any of your data or information with any third party without your explicit consent.

Situations where we may request your consent to share your personal information include:

- Entering competitions
- Registering for training camps

The only third party linked to us that is required to collect your data is British Gymnastics. When you sign up for British Gymnastics Membership you are required to enter your own data via their website. The data you add falls under British Gymnastics privacy and data protection policies.

We have a legitimate interest in sharing your personal information with British Gymnastics to ensure the sport is safe and well-governed and where relevant to access support and advice.

We may also be required to share your personal information in the following reasons:

- Complying with legal and/or regulatory responsibilities

We may be required to share information with bodies such as Her Majesty's Revenue & Customs (HMRC), Health & Safety Executive (HSE), Police and Information Commissioner's Office (ICO). We may also share information with other organisations to safeguard children. Any information that is shared will be strictly



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limited to what is required to ensure children are protected from harm and will be carried out in accordance with the law and relevant government guidance.

- Insurance
- Obtaining legal or professional advice
- Obtaining a service from a third party

All service providers are contractually required to ensure your information is secure and cannot use this information for their own purposes. Where we are required to share information with them to provide the service, we only disclose information that is strictly necessary to deliver the service.

Except for the above, will only share your information with any other third parties with your prior agreement.

### Individual rights

Here is a list of the rights that all individuals have under data protection laws. They don't apply in all circumstances. If you wish to use any of them, we'll explain at that time if they are engaged or not. The right of data portability is only relevant from 25 May 2018.

- The right to be informed about the processing of your personal information
- The right to have your personal information corrected if it is inaccurate and to have incomplete personal information completed
- The right to object to processing of your personal information
- The right to restrict processing of your personal information
- The right to have your personal information erased (the "right to be forgotten")
- The right to request access to your personal information and to obtain information about how we process it
- The right to move, copy or transfer your personal information ("data portability")
- Rights in relation to automated decision making which has a legal effect or otherwise significantly affects you
- You have the right to complain to the Information Commissioner's Office which enforces data protection laws: <https://ico.org.uk/>. You can contact us using the details below.

### Detail

You have important rights under data protection law. In summary these include:

- To be informed about how your information is processed (set out above)
- To access any personal data held about you

You have the right to access the personal information we hold about you. You can log in to 'My Account' at any time to view/amend/delete the information we hold about you that has been collected by the British Gymnastics system. You can also request a copy of any other information we hold by writing to us using the contact details below.





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- To have your data rectified if it is inaccurate

If you think that any of the information, we hold is inaccurate, you can ask that corrections are made. We will either make the requested amendments or provide an explanation as to why we are not making changes

- To have your data deleted (except if there is a valid lawful reason to retain it)

If you do not renew your membership or cease to have a relationship with the club, we will delete any information you provided within two years except for any financial/accounting records which need to be retained for six years in line with UK tax law. Additional information that has been provided solely for participating in a specific activity will be deleted after the event

Video footage that has only been taken for coaching purposes will be retained only for as long as it is required for that purpose and in most cases, will be deleted within two months.

Photographs and other video footage captured for promotional purposes will be retained for up to 4 years. After this time, they will be deleted unless we consider them to be of public interest and should consequently be archived for historical purposes. Where images have been published on social media, these platform providers may continue to process your data after the retention period has lapsed.

You have the right to object to certain purposes for processing, in particular to data processed for direct marketing purposes and to data processed for certain reasons based on our legitimate interests. You can contact us by going to the Contact Us section of our website to exercise these rights.

You have a right to request the deletion of your information in advance of the above retention periods. We will delete this information unless there is a lawful reason for the information to be retained.

- To have your information restricted or blocked from processing

If you object to processing, we will restrict the processing of your information for the purpose to which you are objecting whilst we review your objection.

- To portability

If you wish to move to another club, you can transfer your information to another club registration by logging into 'My Account' on the British Gymnastics system. Alternatively, if you wish to leave the club, the information you provided on behalf of our club will be archived on the British Gymnastics system for 60 days

and will be deleted after this has lapsed. During this period, you can transfer your information to another club. This may be limited to your club membership

- To object to: - Any processing based on legitimate interests

The right to object is specific to the data subject's particular situation. We will stop processing your personal data unless we can demonstrate compelling legitimate grounds for the processing, which override your individual interests, rights and freedoms or we need to continue to process your information in connection with a legal claim.



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- Your personal information being used for direct marketing activities

You can object to our direct marketing activities by unsubscribing from the relevant communication as described above in the marketing section of this notice.

To exercise any of your rights or if you have any questions about our privacy notice please contact:

John Wotherspoon (Chairman) - [info@londontrampoline.com](mailto:info@londontrampoline.com)

While we hope to be able to resolve any concerns you have about the way that we are processing your personal data, you have the right to lodge a complaint with the Information Commissioners Office (ICO) if you believe your data has been processed in a way that does not comply with the GDPR or have any wider concerns about our compliance with data protection law. You can do so by calling the ICO helpline on 0303 123 1113 or via their website.

### **Changes to the privacy notice**

We keep our privacy notices under regular review. This privacy notice was published in August 2018.

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